HID Visitor Manager

ENHANCE YOUR VISITOR JOURNEY

HID

When it comes to first impressions, your company has one chance—*seven seconds*—to make a great one. Eliminate wait times, declutter front desks, tighten security, and replace outdated workflows with an innovative solution to create a world-class experience.

HID Visitor Manager simplifies hosting visitors while administering a modern, professional, and secure environment. Customize a seamless visitor workflow to reflect your brand that resonates beyond sign in to sign out.

World-Class Experiences for Small to Medium Enterprises
Powered by Exceptional Capabilities

- Extend a warm welcome to guests of many cultures with a professional multilingual experience

- Reduce wait times by using self-service kiosks to register or print badges in advance, and automate host notifications upon arrival

- Plan your week with dashboards and easily handle the unexpected with tools to process large groups and address watchlist escalations or security incidents

- Schedule and invite guests with a self-service portal or the calendar application of your choice

- Ensure everyone is on the same page with helpful reminders including time, location, parking instructions and items needed for check-in

Upgrade Your Digital Lobby

Flexibility to Enhance Your Brand

Wheel diagram: **Secure, Cloud-Based System** (center)

Inner ring: Security, Visitor Experience, Integration

Outer ring: Real-Time Reporting, ID Scanning, Pre-Registration, Self-Service Kiosks, Notifications and Alerts, IT and PACS, Watchlist, Compliance

Secure

Encrypts all data in transit or at rest including database backups and audit logs. Works well with your on-premises system.

Intuitive

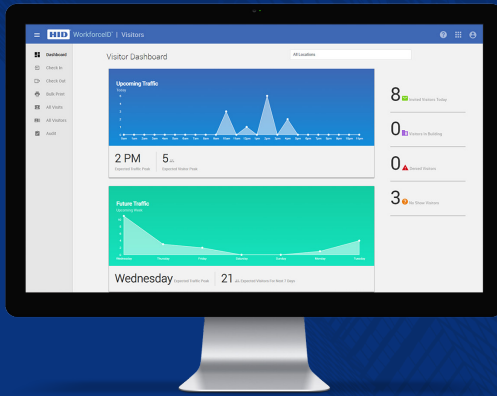User-friendly platform makes it easy to create a welcoming visitor experience that reflects your brand.

Connected

Integrates with popular screening services, access control, and IT systems including Visual Compliance, CCure, Lenel, Azure AD, OKTA, AD Outlook, Google Workspace and more.

Fine-Tune
Your Experience

For your hosts and visitors

Self-Service Portal

Schedule and invite visitors from any device via the self-service portal or calendar app of your choice.

Visitor Kiosk

Automated visitor sign in via iPad or Windows based kiosk.

Guests may complete their profile ahead of time via smartphone and save time when checking in.

Badge Designer

Configurable elements within the platform, emails, badge designs and kiosks.

Digital Documents

Collect signatures on-site for documents electronically, such as privacy agreements or NDA's.

Visitor Approvals

Add visit or visitor approval policy based on your security needs.

Automated Reports

Set up reports to be distributed at your cadence, enabling your team to make data-driven decisions.
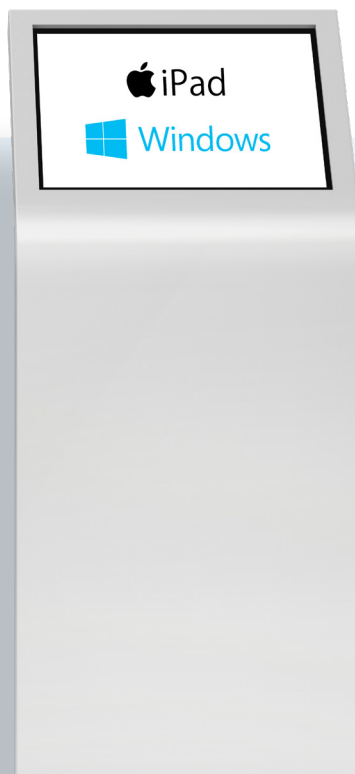
Secure by Design
Works with Your Current Systems

Compliance and Auditing, Simplified
Ensure security compliance and audit requirements are met through policy enforcement with capabilities to run standard and ad hoc reports.

Built on a Secure Multi-Tenant Platform
Regularly audited for security and compliance standards, such as ISO27001 and SOC 2 to ensure data security.

Kiosk Compatibility and Languages

🍎 iPad

▦ Windows

🇺🇸 English		🇪🇸 Spanish	
🇨🇳 Chinese		🇮🇹 Italian	
🇫🇷 French		🇵🇱 Polish	

Supported Peripherals

ID Scanners: Honeywell Vuquest, Thales AT9000, AT10K
Label Printers: Brother QL820NWB, Dymo 550T
Signature Capture: Topaz Gemview
Camera: Logitech c920e, c930e, Brio

PACS Integrations

Genetec™   LENEL:S2   tyco | Software House

AVIGILON™   Honeywell

IT Integrations

Google Workspace   Azure Active Directory   Microsoft Active Directory

Outlook   SCIM   SAML   okta

HID Visitor Manager makes it easy to simplify and streamline the visitor experience and create a great first impression all in an easy-to-use, cloud-based solution.
Learn more at hidglobal.com

HID

hidglobal.com

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